

Appendix B
Satisfaction Questionnaire
Education Session

Please help us improve these parent education sessions by answering the following questions. We are interested in your honest opinions, whether they are positive or negative. All comments will remain anonymous. **Please place your completed feedback form in the box.**

Please circle the appropriate response for each question that best applies for you.

1. How would you rate the quality of education you received from this session?

4. Excellent 3. Good 2. Fair 1. Poor

2. Did you get the kind of education you wanted?

1. No, definitely not 2. No, not really 3. Yes, generally 4. Yes, definitely

3. To what extend did today's education session meet your needs?

4. Almost all of my needs are met 3. Most of my needs are met 2. Only a few of my needs are being met 1. None of my needs are being met

4. If a friend were in need of similar help, would you recommend this education session to him/her?

1. No, definitely not 2. No, I don't think so 3. Yes, I think so 4. Yes, definitely

5. How satisfied are you with the amount of education you received during this session?

1. Quite dissatisfied 2. Indifferent or mildly dissatisfied 3. Mostly satisfied 4. Very satisfied

6. In an overall, general sense, how satisfied are you with the education you received?

4. Very Satisfied 3. Mostly satisfied 2. Indifferent or mildly satisfied 1. Quite dissatisfied

7. If you were to seek help again, would you come back to our session?

1. No definitely not 2. No, I don't think so 3. Yes, I think so 4. Yes, definitely

8. Please write any additional comments below.
